

Privacy Policy

Our Policy

The Union County Community Shelter uses its best efforts to respect and protect the privacy of our online visitors and donors. We will not share your e-mail address with third parties.

The Union County Community Shelter does not routinely share financial donor postal mailing lists with other non-profits. If you are a financial donor to the Union County Community Shelter you may request that we withhold your mailing information from any list exchanges with other non-profits. Please e-mail us at kathy.bragg@unionshelter.org. In the subject field, type "Do Not Exchange" and provide us your name, e-mail or postal address depending on how you made your contribution to our organization. UCCS' lists are never sold to third parties.

Is Credit Card Information Secure?

We care about the safety and security of your transaction. We use high grade encryption and the https security protocol to communicate with your browser software. This method is the industry standard security protocol, which makes it extremely difficult for anyone else to intercept the credit card information you send to us. Companies we work with to process credit card transactions also use high grade encryption and security protocols. Contributions may also be made by calling 704-289-5300

Is My Personal Information Secure?

Yes. The same high grade encryption and https security protocols used for financial transactions on our site are used in collecting personal information for UCCS records.

We Care About Doing It Right

In addition to maintaining privacy and security controls over information you share with us, the Union County Community Shelter works to accurately process your contribution information. During business hours, staff are available to answer questions about your financial donation or contact Melissa McCullough at melissa.mccullough@unionshelter.org.

The UCCS employs error checking procedures to make certain transactions are processed completely and accurately. As necessary, changes are made to improve our systems. And, independent external and internal audits are conducted to ensure the privacy, security and appropriate processing of your information on our site.

How Do We Use "Cookies"?

Visitors should be aware that non-personal information and data may be automatically collected by the UCCS website through the use of "cookies." "Cookies" are small text files a Website can use to recognize repeat visitors, facilitate the visitor's ongoing access to and use of the site, and allow a site to track usage behavior and compile aggregate data that will allow content improvements. Cookies are not programs that come onto a visitor's system and damage files. Generally, cookies work by assigning a unique number to the visitor that has no meaning outside the assigning site. If a visitor does not want information collected through the use of cookies, there is a simple procedure in most browsers that allows the visitor to deny or accept the cookie feature. The UCCS uses "cookie" technology only to obtain non-personal information from its online visitors in order to improve visitors' online experience and facilitate their visit within our site.

Note to Parents on Our Privacy Policy

The UCCS welcomes children to learn more about our organization and, where appropriate, find opportunities to serve their communities through UCCS programs and volunteer activities. However, we encourage this to be done only with their parent's knowledge and supervision. For this reason, the UCCS follows the guidelines for interactive electronic media published by the Children's Advertising Review Unit of the Better Business Bureau.

Thank you for visiting our site. Please contact us should you have any questions about the operation of the site.